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April 5, 2010

## Memo to Customers

Dear Customer,

We as FLÜGEL are firmly committed to abiding by all applicable export control laws and regulations. Since much of our work and service at FLÜGEL is conducted using either EAR, USML, or “dual-use” parts, FLUGEL will conduct its business in accordance with the Export Administration Regulations (EAR), the Arms Export Control Act (AECA) and the International Traffic in Arms Regulations (ITAR). The company will adjust its routine operations wherever necessary to ensure compliance with the relevant commodity jurisdiction policies and the U.S. and foreign export laws.

Therefore, we ask for your cooperation on filling out any/all of the following forms and emailing them back to us at [info@flugel-llc.com](mailto:info@flugel-llc.com)

- End User Certificate
- End User Statement
- Power of Attorney

All documents accompanying a repair order for military use must have the following clause:

**DDTC ITAR EXEMPTION CODE APPLIES 22 CFR 123.4 (a) (1)**  
**Temporary import of U.S. origin defense items for servicing, inspection, testing, calibration, repair, overhaul, reconditioning, or one-to-one replacement of defective items.**

If you have any questions in regards to this matter, please contact Mr. Jose Sandoval, Quality Assurance Director.

Sincerely,

The Management  
FLÜGEL, LLC